
AT YOUR SERVICE

Everything you need to know about our hotel is in the pages that follow. Should you need anything else during your stay, our team, dedicated to outstanding service, is here to host you. While in your guest room, press the At Your Service® button on your phone to contact us.

While you are out exploring, you can chat with us on the Marriott Bonvoy™ App to ask questions or make requests for room service, housekeeping and more.

BAGGAGE HOLD AND COURIER SERVICES

COPY SERVICES

HOSPITALS AND PHARMACIES

IN ROOM DINING (ROOM SERVICE)

INTERNET ACCESS

LAUNDRY SERVICE

LOST AND FOUND

OUTGOING FAX AND MAIL

**RENTAL ROOM AMENITIES AND
ELECTRONIC DEVICES**

TAXI SERVICE

TRANSPORTATION

WAKE-UP CALLS

WEATHER FORECAST

CONFERENCES AND BANQUETS

SERVICES & INFORMATION

RESTAURANT, LOUNGE

"Grill & Dining G"

- 2nd Floor
- EXT. 170
- Breakfast: 7 a.m.-11 a.m.
Dinner: 4:30 p.m.-10 p.m.
Lounge: 11 a.m.-10 p.m.

IN ROOM DINING (ROOM SERVICE)

- 6:30 a.m.-10 p.m.
- Please call At Your Service®
if you would like to use the service.

HOT-SPRING BATH

"Onsen Spa"

- 1st Floor
- Public Bath: 6 a.m.-11 a.m., 1p.m.- 0 a.m.
Swimsuit Area: 10 a.m.-10 p.m.
Stone Sauna (by reservation only):
11 a.m.-9:45 p.m.
(Reception: Open until 9 p.m.)
- Fees:
Public Bath, Swimsuit Area:
Free of charge for hotel guests
Stone Sauna (45 minutes):
¥550 for hotel guests

*Please bring the towels prepared in your room.

FITNESS CENTER

- 2nd Floor
- Daily, 24 Hours
- Fees: Free of charge for hotel guests
- Major equipment: Treadmill,
Elliptical machine, Upright bike, etc.

SHOP

- 1st Floor
- 8 a.m.-9 p.m.

NURSERY, KIDS' ROOM

- 1st Floor
- Nursery: Daily, 24 hours
Kids' Room: 8 a.m.- 9 p.m.

CONFERENCE ROOM

- 3rd Floor
 - Conference Room: 95m²
- Please ask At Your Service® for details.

BANQUET ROOMS

- 2nd Floor
 - Function Room A: 187m²
 - Function Room B: 106m²
- Please ask At Your Service® for details.

PARKING

- Fees: Free of charge for hotel guests

VALUABLES

Please use the safety box in your room.

ROOM AMENITIES

Clinical thermometer, Water pillows,
Nail clippers, Hypoallergenic pillows,
Players (DVD, Blu-ray), Air purifiers,
Humidifiers, Trouser presses, Cribs,
Bath chairs, Wheelchairs, etc.
Please call At Your Service® with requests.

PRIVACY

If you do not wish to be disturbed,
please hang the "Privacy Please" sign
on the door knob outside your room.

SERVICES & INFORMATION

LAUNDRY SERVICES

Please call At Your Service®
for enquiries and requests.

LAUNDRY ROOM

- 1st Floor
- Daily, 24 Hours

WAKE-UP CALLS

Push the wake-up call button
on the guestroom telephone
and input a specific time as a 4-digit number.
Alternatively, please call At Your Service®
if you would like to use the service.

FAX SERVICE

- FAX Number 0558.72.6115
- Delivery to your room is available upon
request (charges apply).

QUICK GUIDE

- Hotel Telephone Number 0558.72.1311
- Country Code 81
- Room-to-Room 3-digit room number

EXTERNAL CALLS

0 + phone number

INTERNATIONAL CALLS

0 + 010 + country code +
area code + phone number

* Please omit the first "0" of the area code.

INTERNET ACCESS

- Free Wi-Fi
- Please ask At Your Service® for more information.

MESSAGE LIGHT

A lamp on your telephone will illuminate
to indicate that you have a message waiting.
Please ask At Your Service®
to retrieve your message.

CONCIERGE

- Suggestions: How to get around town
and arrange transportation services
- Information: Dining, shopping
- Reservations assistance: Fine restaurants,
airline information, rental cars, and more
- Transportation information: Schedules,
fares, and other information for trains,
airport shuttles, limousine & taxi, and
other transportation

Please ask At Your Service®
if you would like to use the service.

CURRENCY EXCHANGE MACHINE

- Reception: 1st Floor
- Daily, 24 Hours

We offer service for the US dollar, New Taiwan
dollar, UK pound, Thai baht, Euro, Hong Kong
dollar, Singapore dollar, Malaysian ringgit, Chinese
yuan, South Korean won, Australian Dollar and
Indonesian rupiah.

MAIL

Postage Stamps are available at the hotel.
Please ask At Your Service® for more informa-
tion.

CREDIT CARDS

We honor VISA, American Express,
Mastercard, Diners Club, JCB, UC, and
China Union Pay (CUP).

DOOR-TO-DOOR DELIVERY SERVICE

Please ask At Your Service®
if you would like to use the service.

SERVICES & INFORMATION

COURIER SERVICE

Please ask At Your Service®
if you would like to use the service.

SERVICE FOR PEOPLE WITH DISABILITIES

Please ask At Your Service® for more information.

LOST AND FOUND

Please ask At Your Service®.

SMOKING AREA

• 1st Floor

SMOKING POLICY

We are happy to provide a smoke-free environment. A US \$250 recovery fee per incident will be charged for smoking in your room or other non-smoking areas. Smoking is allowed in the smoking area on the 1st Floor.

Marriott Bonvoy™

Marriott Bonvoy™ is the ultimate travel program. Membership is free!
Visit Marriottbonvoy.jp or call 0120.92.5659

EMERGENCY/SECURITY

Emergency evacuation instructions are located on the back of your guest room door. Please call At Your Service® for more information.

HOSPITAL

• Juntendo University Shizuoka Hospital
055.948.3111
If you are feeling unwell, please call At Your Service®.

SERVICES & INFORMATION

ACCESS

- **Shuzenji Station**
About a 25-minute drive from the hotel
- **Mishima Station**
About 35 minutes from
Shuzenji Station on the Izuhakone Railway
- **Shinagawa Station**
About 50 minutes from Mishima Station
on the Tokaido Shinkansen
- **Tokyo Station**
About 55 minutes from Mishima Station
on the Tokaido Shinkansen

Please ask At Your Service® for more information.

SIGHTSEEING

- **Shuzenji Temple**
About a 20-minute drive from the hotel
- **Chikurin no Komichi**
About a 20-minute drive from the hotel
- **Shuzenji Nijino Sato**
About a 20-minute drive from the hotel
- **Panorama Park**
About a 20-minute drive from the hotel
- **Izu-Mito Sea Paradise**
About a 25-minute drive from the hotel
- **Nirayama Reverberatory Furnaces**
World Cultural Heritage Site
About a 25-minute drive from the hotel
- **Cycle Sports Center**
About a 35-minute drive from the hotel
- **Mount Kinkanzan**
About a 25-minute drive from the hotel
to the Hedatoge parking area,
and a 10-minute walk to the summit

Please ask At Your Service® for more information.

LAFORET RESORT SHUZENJI

Hotel guests can also use the restaurants and hot-spring bath in "Laforet Resort Shuzenji".

- **DINING FUJI**
Hotel Laforet Shuzenji Guest House 1st Floor
Lunch: 11 a.m.-1:30 p.m.
Dinner: 5:30 p.m.-9 p.m.
- **Mori no Yu (Hot-spring bath)**
6 a.m.-10 a.m., 12 a.m.-0 a.m.
Fees: Free of charge for hotel guests
*Please bring the towels prepared in your room.
- **GYMNASIUM**
Weekdays 9 a.m.-5:30 p.m.
Sat 8:30 a.m.-9 p.m.
Sun 8:30 a.m.-5:30 p.m.
Fees: Free of charge for hotel guests
- **TENNIS COURTS (OUTDOOR)**
7 a.m.-11 p.m.
Fees (1 Court, an hour) : ¥1,050 for hotel guests
12 Omni courts equipped with lighting
for night games
- **Laforet Shuzenji & Country Club(Golf)**
Please ask At Your Service® for more information.

PRECAUTIONS

DEAR GUESTS

Welcome to Izu Marriott Hotel Shuzenji.
To ensure your safety,
we are always working hard to prepare
ourselves for emergency situations.
As a safety precaution,
we would like you to take note
of the below items.
Thank you for your cooperation.

WHEN ARRIVING AT YOUR ROOM:

- On the back of your door, there is a map that outlines emergency evacuation routes. Please make sure you know where at least two emergency exits are.
- Each room has two routes leading to emergency exits. Take a walk down each of the routes to make sure you know where they are and lead to.
- Please be cautious of any potential fire hazards.

IF YOU NOTICE FIRE:

- Please call At Your Service® immediately.
- Please alert any occupants of nearby rooms.
- Please call At Your Service® even in the event you see or smell any smoke.

IF A FIRE OCCURS WITHIN THE HOTEL:

- Our emergency announcement system will sound an alarm in the event of a fire.
- Please follow staff in a calm and orderly manner as you are led to safety.

WHEN YOU NEED TO ESCAPE FROM A FIRE:

- In order to prevent the spreading of both smoke and fire, please do not forget to close the door when leaving your room.
- Cover your mouth and nose with a wet towel.
- Stay low and proceed along the hallway walls towards an emergency stairwell that is free of fire.
- Do not use the elevators under any circumstances.
- After you have evacuated to safety, do not return to your room for any reason.

IF AN EARTHQUAKE OCCURS:

- You will hear instructions being broadcast throughout the building, please follow these instructions.
- Keep away from any windows.
- Keep your head protected.
- Put out any cigarettes immediately.
- Do not use the elevators under any circumstances.